

CHCA Engagement Policy – Approved March 26 2018

In making representations on behalf of the community, the CHCA assigns a high priority to appropriately informing and involving residents and other stakeholders early on and throughout the process. Any board member or committee making decisions on behalf of the CHCA or interacting with external parties who are seeking feedback from the CHCA should undertake engagement with the broader community. The level of engagement may range from “inform”, to “consult”, as determined by the Board.

To “inform” would be to communicate to residents the positions and representations made by the CHCA on behalf of the community via the CHCA website, the “Crescent View” newsletter, and social media.

To “consult” would be to endeavour to reach, involve, and hear from all community members, whether they are affected directly or indirectly by the position or decision, before taking a position or making a representation on behalf of the community.

It is the responsibility of the CHCA to acknowledge, share, update, and use community feedback whenever possible in determining its position.

The Engagement Committee will provide advice and support upon request.